

QUALITY POLICY

Hydro-Chem Pty Ltd is an Australian owned company specialising in the water treatment of boilers, cooling towers, closed circuits and waste systems.

The management and staff recognise the importance of a quality system and are committed to:

- Providing the support required to maintain a quality system based on Australian Standard AS/NZS ISO 9001 as a minimum.
- Ensuring that every person within the company realises their responsibility in maintaining the quality system.
- Ensuring compliance with statutory and regulatory requirements.
- Providing quality products and service that meet, and where possible exceed the needs, applications and expectations of our customers.
- Providing safe and environmentally acceptable products.
- Continually improve our products, services, efficiency and capability, so that we can provide value for money, and current technology to our clients.
- Measuring our performance and using these measurements as a basis for further improvement and progress towards our quality objectives.

A handwritten signature in blue ink, appearing to read 'Nicholas Duncan'.

Nicholas Duncan
CEO

Date Last Reviewed: 12/04/2017