

## QUALITY POLICY

Hydro-Chem Pty Ltd is an Australian owned company specialising in the provision of water treatment services to manage the risks associated with cooling tower systems, boilers, closed circuits, wastewater systems and water distribution systems (Systems). This includes the design, manufacture, storage and distribution of chemicals and storage and distribution of equipment utilised in the management of the risks associated with Systems including corrosion, scale and microbiological growth (including Legionella). Provision of advice to reduce the risks associated with Systems, including Legionnaires' disease. Chemical cleaning of Systems, process equipment and piping.

As Australia's largest locally owned water treatment service provider, HydroChem is committed to providing our customers with a high standard of service in order to meet their needs and expectations. In order to maintain this high level of service to all interested parties, HydroChem is proud of its commitment to achieving and maintaining compliance to ISO 9001 – Quality.

Our quality objectives are set up to support this policy which will ensure that HydroChem is committed to continual growth; the continued improvement of our QMS; and providing a consistent approach, giving confidence in our processes when delivering products and services to all interested parties.

We are committed to enhancing customer satisfaction through effective application of our QMS through HydroChem's business operations.



Nicholas Duncan  
**CEO**

Date Last Reviewed: 24/05/2019