QUALITY POLICY

Category:	Governance and Management
Date Last Revised:	March 2026
Responsible Executive:	Chief Executive Officer
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Status:	Amended Policy

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1. Purpose

The purpose of this Quality Policy is to outline HydroChem's commitment to delivering high-quality products and services that meet customer, regulatory and statutory requirements.

This policy establishes the framework for HydroChem's Quality Management System (QMS) and supports the setting and review of quality objectives.

2. Policy Statement

Hydro-Chem Pty Ltd is an Australian-owned company specialising in chemical manufacturing and supply and water treatment services for cooling towers, boilers, closed circuits, wastewater systems and other process water systems.

HydroChem is committed to delivering high-quality services that meet customer expectations while maintaining compliance with ISO 9001:2015.

To achieve this, HydroChem will:

- continual growth
- continual improvement of our Quality Management System
- providing a consistent approach when delivering products and services
- giving confidence in our processes to interested parties while meeting applicable statutory and regulatory requirements
- minimising environmental impacts and addressing climate-related risks through energy-efficient and sustainable water treatment solutions
- identifying and mitigating quality-related risks associated with climate change and regulatory requirements
- integrating sustainable practices into product design, manufacturing and service delivery.

HydroChem is committed to enhancing customer satisfaction through the effective application of our QMS while ensuring our operations support sustainability objectives and contribute to broader environmental responsibility.

3. Authorised

Authorised by the Chief Executive Officer

Signature: *Date: 18/03/2026*

Name:	Nick Duncan